ISO 9001:2026 FOUNDATION (Quality Management Systems) TRAINING COURSE*

IRCA CERTIFIED !!

3 Workshops

(1 day)

Objective

***This intensive 1-day course is certified by the International Register of Certificated Auditors (IRCA) Registration Governing Board and satisfies part of the formal training requirement for QMS Auditor certification (IRCA Cert. No. 2993).**

***A certificate of attainment for attending both the IRCA QMS Foundation course together with the QMS Internal Auditor course will be recognized by RABQSA as equivalent to their QMS Internal Auditor course (TCD24)**

The successful delegate will understand the ISO 9000 family requirements, its underlying philosophy and principles, and concepts.

The course examines this series by opening with a discussion about Quality Management Systems. This is followed by discussions on:

- Benefits to organizations using ISO 9001:2026
- Quality Management Process Model
- Quality Management Principles
- ISO 9000 family - Purpose and Structure
- ISO 9001:2026 components

Persons who should attend this course include:

- Those responsible for managing their current Quality Management Systems
- Individuals designing and implementing new Quality Management Systems
- Persons who may be training others in the disciplines of the ISO 9000 family
- Persons wishing to pursue IRCA QMS auditor certification

Overview

This 1-day course offered by Ashbrooke has been developed to support the delegate's desire to understand the process-based approach to management systems using ISO 9001:2026.

This course examines these issues, identifies areas Quality Management Systems must review to ensure conformance, and assists Quality Management Systems during their development. Further, this course explores the process-based approach to management systems using the quality management process model.

This course contains three workshops designed to examine and explore the seven Quality Management Principles and the new ISO 9001:2026 Standard

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Prior Knowledge Expectation and

Course Content ... See Reverse

CQI | IRCA
APPROVED TRAINING PARTNER

QSA INTERNATIONAL
RAB
PERSONNEL & TRAINING CERTIFICATION

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Prior Knowledge Expectation …

Management systems

- The Plan, Do, Check, Act (PDCA) cycle
- The core elements of a management system and the interrelationship between top management responsibility, policy, objectives, planning, implementation, measurement, review and continuous improvement

Quality management

- The fundamental concepts and the seven quality management principles (see ISO 9000):
  - Customer focus
  - Leadership
  - Engagement of people
  - Process approach
  - Improvement
  - Evidence-based decision making
  - Relationship Management
- The relationship between quality management and customer satisfaction

Quality management terms and definitions

The commonly used quality management terms and definitions (see ISO 9000)

Course Content

8:30 a.m. - 6:00 p.m.

Introduction
- Course Programme
- IRCA's Role
- Key Vocabulary (exercise)
- Quality
- Management Process Model

Quality Management Principles

Quality Management Systems
- Quality Management System
- Risk-Based Auditing
- Process-Based Audit
- Remote Auditing
- Process-Based Drill-Down

Risk and Opportunities
- Risk-Based Thinking
- Corrective Action
- Customer Focus
- Quality Objectives

Continual Improvement

ISO 9000 Family Concepts
- Applicability
- External and Internal Issues
- Interested Parties
- Products and Services
- Documented Information
- Organizational Knowledge
- Control of externally provided processes products and services

Workshop – Case Study 1 ... Examining Quality Management Principles with ISO 9001:2026
Roundtable Discussion

Workshop – Case Study 2 ... Quality Management Process Relationships
Roundtable Discussion

Workshop – Case Study 3 … ISO 9001:2026
Roundtable Discussion

Questionnaire No. 1

Delegate Review and Wrap-up ... *General Knowledge Review*

Close